

Please be informed that the data shown in this PDF document is generated from our online catalog. Please find the complete data in the user documentation. Our general terms of use for downloads are valid.



The Diag+ copy license enables the installation and parallel use of the Diag+ software on multiple workstations. It is a workstation license. A workstation full license is also required.

## Product description

Diag+ is a special diagnostics software tool that has been adapted to PROFINET and INTERBUS and indicates both network errors and the current states of controllers and devices.

Status information, operating functions, plain text messages, and overviews enable fast startup, error localization, and easy orientation in PROFINET and INTERBUS systems.

## Your advantages

- Overview for the topology of Ethernet/PROFINET devices in a 2D graphic
- Display of error messages with tips for error removal and detailed information on the device type and device state
- Display of color symbols for errors and device states
- Acknowledgment of INTERBUS error messages
- Integration into other software tools such as visualization systems possible
- Management of individual rights of use for various users

## Commercial data

Item number	2730404
Packing unit	1 pc
Minimum order quantity	1 pc
Sales key	DR13
Product key	DRDBAE
GTIN	4017918613808
Weight per piece (including packing)	22 g
Weight per piece (excluding packing)	20 g
Customs tariff number	49119900
Country of origin	DE

## Technical data

### Product properties

Product type	Configuration and diagnostics
--------------	-------------------------------

### System properties

Type of software	On-premises
Intended use for the software	Diagnostics

### License information

Type of license	Single-user license
	Freeware
	Copying license

### Functionality

Basic functions	Reading in the installed bus structure
	Display of stored messages from the message archive of the controller
	Specification of the accessibility of Ethernet/PROFINET devices
	Start and stop of INTERBUS data traffic
	Diagnostics of INTERBUS FO paths (transmission quality)
	Numerous other diagnostic functions
Integrated function	Diagnostics
	Evaluation
	Startup
	Communication
	Maintenance
	Data acquisition
	Functional safety
Configuration	INTERBUS
	PROFINET
Diagnostics	INTERBUS
	PROFINET
Associated hardware	4th generation INTERBUS controller boards, PROFINET controller (Phoenix Contact only)
Number of I/O nodes	not relevant

### System requirements

Operating equipment	Keyboard, mouse
Operating system	Windows® 10 (32-bit/64-bit), as of Build 1511
	Windows®11, as of Build 22000.675
Processor	min. 2 GHz, x86 architecture
Hard disk memory	min. 2 GByte
Interfaces	Serial interface, Ethernet, PCI
Supported browsers	Internet Explorer Version 8 or later

# DIAG+ CPY - Configuration and diagnostic software



2730404

<https://www.phoenixcontact.com/us/products/2730404>

Languages supported	German, English, French, Italian, Spanish, Chinese
Screen resolution	SXGA (1280 x 1024)

2730404

<https://www.phoenixcontact.com/us/products/2730404>

## Classifications

### ECLASS

ECLASS-13.0

27242501

### ETIM

ETIM 9.0

EC000809

### UNSPSC

UNSPSC 21.0

43233600

2730404

<https://www.phoenixcontact.com/us/products/2730404>

## Environmental product compliance

### EU RoHS

Fulfills EU RoHS substance requirements	Not applicable, No electrical and electronic equipment (EEE), cannot be used in EEE
---	---

### EU REACH SVHC

REACH candidate substance (CAS No.)	No substance above 0.1 wt%
-------------------------------------	----------------------------

Phoenix Contact 2026 © - all rights reserved

<https://www.phoenixcontact.com>

Phoenix Contact USA  
586 Fulling Mill Road  
Middletown, PA 17057, United States  
(+717) 944-1300  
[info@phoenixcon.com](mailto:info@phoenixcon.com)