

**Information on the processing of personal data *
within order processing**



| Designation | Description |
|---|---|
| Identity and contact details of the controller | Phoenix Contact Ireland Ltd C6 The Exchange Ballymount Dublin 12 D12 XE18 Ireland Tel.: +353 1205 1300 info@phoenixcontact.ie |
| Contact details of the data protection responsible person | Phoenix Contact Ireland Ltd C6 The Exchange Ballymount Dublin 12 D12 XE18 Ireland Tel.: +353 1205 1300 info@phoenixcontact.ie |
| The purposes of the processing for which the personal data are intended | Execute a contractual relationship with a customer for the supply of goods and services and for handling transports / returns / complaints / escalation management as well as payment transactions. |
| Legal basis for the processing | Art. 6 (1) (b) GDPR |
| Categories of personal data that are processed | Name, address (customer, delivery address, billing address), contact details (telephone, fax, e-mail), bank details Results of the sanction list checks |
| Source (origin) of the data | From the data subject |
| Recipient(categories) of the data | Service areas of the parent company if necessary to fulfil the agreement. Subcontractors needed in individual cases to process the business transaction, such as transport service providers, authorities, etc. |
| Transfer of data to a third country or an international organization and the associated safeguards to protect the data | We do not transmit your data to third countries. |
| Storage duration of the data | Statutory retention period according to legal provisions pursuant to the German Commercial Code and tax law, usually 10 years. |
| Rights of the data subjects <ul style="list-style-type: none"> • to access • to rectification, erasure or restriction of processing • to object to the processing • to data portability | If the respective legal requirements are met, you are entitled to the following rights: Right to have access to your data that we store; rectification, erasure, restriction of processing your data or the right to object to the processing, as well as data portability. |

*) in accordance with Article 13 and 14 EU General Data Protection Regulation (GDPR)

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| Designation | Description |
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| Right to lodge a complaint | If you are of the opinion that the processing of your personal data is unlawful, you have the right to lodge a complaint with a competent data protection supervisory authority. |
| Legal or contractual necessity to provide the data, as well as any consequences of failure to provide the data | The processing of the personal data mentioned here is essential for executing the contractual relationship or is required by law. Without these data we cannot process business transactions. |
| Automated decision-making / Profiling | There will be no automated decision-making or profiling based on your collected data. |

Updated: May 2018

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