# Information on the processing of personal data *
when using contact forms

## Designation

| Identity and contact details of the controller |
| Phoenix Contact Ireland Ltd |
| C6 The Exchange |
| Ballymount |
| Dublin 12 |
| D12 XE18 |
| Ireland |
| Tel.: +353 1205 1300 |
| info@phoenixcontact.ie |

## Contact details of the data protection responsible person

| Phoenix Contact Ireland Ltd |
| C6 The Exchange |
| Ballymount |
| Dublin 12 |
| D12 XE18 |
| Ireland |
| Tel.: +353 1205 1300 |
| info@phoenixcontact.ie |

## The purposes of the processing for which the personal data are intended

Your personal data provided to us when using the various contact forms on our website will be used to process your specific request to us.

## Legal basis for the processing

Art. 6 (1) (b) GDPR
Necessary to process your request.

## Categories of personal data that are processed

- Depending on the contact form, necessary or optional entry:
  - Name
  - Address, contact details such as e-mail address, telephone
  - Depending on the context and where applicable, additional fields for specifying your request or free text
  - System log files generated when completing the contact menu, such as IP address, date/time.

## Source (origin) of the data

From the data subject

## Recipient(categories) of the data

If need be, other companies of the Phoenix Contact Group if this is necessary to process your request.

## Transfer of data to a third country or an international organization and the associated safeguards to protect the data

It is not intended to transmit the data to third countries.

If you submit your request from a third country, your request will be forwarded to the local Phoenix Contact company. A transfer to this country will then be necessary to process your request.

## Storage duration of the data

The form data that you entered will be deleted after 12 months (calculated from the end of the current calendar year).

## Rights of the data subjects

- to access
- to rectification, erasure or restriction of processing
- to object to the processing
- to data portability

If the respective legal requirements are met, you are entitled to the following rights: Right to have access to your data that we store; rectification, erasure, restriction of processing your data or the right to object to the processing, as well as data portability.

*) in accordance with Article 13 and 14 EU General Data Protection Regulation (GDPR)
### Right to withdraw the consent for the processing

You can withdraw your consent for the processing of your data at any time with effect for the future by means of an appropriate notification to the controller mentioned above. The processing of your data carried out until the receipt of the withdrawal of consent remains lawful.

### Right to lodge a complaint

If you are of the opinion that the processing of your personal data is unlawful, you have the right to lodge a complaint with a competent data protection supervisory authority.

### Legal or contractual necessity to provide the data, as well as any consequences of failure to provide the data

Your data are necessary to process your contact. Without your data, processing is not possible.

### Automated decision-making / Profiling

There will be no automated decision-making or profiling based on your collected data.

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