Phoenix Contact on data protection

We are delighted that you are interested in our company, products, and services and would like to provide you with some key information regarding our approach to protecting your personal data.

Protecting personal data is crucial, particularly in tomorrow's Internet-based business models and when developing Internet-based economies. With this declaration on data protection, we therefore want to emphasize our dedication to protecting your privacy.

Our staff and the appointed service providers are through to confidentiality and to comply with the provisions of the EU General Data Protection Regulation (GDPR) and other relevant data protection regulations required.

We take the protection of your personal data seriously and strictly adhere to the rules of the data protection laws.

> For explanation: "Personal data" means any information relating to an identified or identifiable natural person (data subject), for instance, name, physical address, contact data, user ID, IP address, photo and video recordings, location data, etc.

The following declaration offers you an overview of how we intend to protect your data.

Use and circulation of personal data

Any personal data, which you provide us with via our website or among other channels, will solely be used for correspondence with you and is exclusively collected, processed, and saved for the purpose you intended and/or consented to when submitting the data. Where required by law, we will request your consent before we use this data to update our database and send you, occasional offers and inform you about new products, services, and other items that might be of interest to you. You may at any time revoke your consent regarding this use of your personal data by simply contacting us at info@phoenixcontact.ie.

If required, information from Phoenix Contact will also be passed on to companies in the Phoenix Contact Group, service providers or other third parties. This may be necessary to perform a service or transaction requested by yourself, such as order processing, event and seminar registrations, for customer service purposes or to provide you with information regarding services or products. When passing on personal data to third parties, we shall limit this to the information necessary to provide our respective services. The respective third party must only use this personal data to perform the service required or the transaction needed, which is commissioned in our order. In doing so, the service providers are obliged in writing to adhere to the applicable Data Protection Act, usually by an agreement for data processing according to art. 28 GDPR.

We shall never share, sell or otherwise provide your personal data collected by us to third parties for marketing purposes.

Data processing on our web pages

For security and technical reasons, Phoenix Contact automatically processes information transmitted by your browser to its system protocols. This potentially includes:

- Browser type/version
- Operating system used
- Requested URLs (website) on our systems
- Referrer URL (the website that referred to our website)
- Host name and full IP address of the computer accessing the site
- Date and time of call
- Data volumes and file types called.

This data will not be consolidated with other data sources, and we do not carry out personalized statistical evaluations on the basis of this data.

Notes regarding IP addresses:
IP addresses are essential for the transmission of websites and data from our servers to your browser. They are the "addresses" for information you request from our web servers. However, IP addresses are regarded as personal data and are therefore processed by us in unabridged form only to the extent technically required.

Registration for our web portal

Our website contains services to support the business relationship with you, for example, permanent saving of favorites lists and product comparisons or requesting and viewing quotes, which can only be used having previously registered your personal details. As a bare minimum, your name, a valid e-mail address and your country are required for registration purposes.

You also have the option of providing additional data about yourself (title, company, if relevant: your Phoenix Contact customer number, postal address, phone number). Some of this data is essential for extended services on our web portal, such as for ordering online, tracking your orders, generating individual price lists or a comfortable returns processing. However, to activate these services, we will always contact you in advance.

The data optionally provided during the registration process is used to contact you personally following registration in the web portal as well as for Phoenix Contact's own advertising purposes. This includes updating our customer master database or providing you with information on our products and services to the extent permitted by law.

You may revoke your consent to us saving your data and using it to send promotional materials at any time by sending a corresponding e-mail to info@phoenixcontact.ie. You can also contact this e-mail address should you wish to completely delete your account or invoke any of your rights under the GDPR.

Information on the processing of your personal data during registration in our web portal can be found here.

Contact forms

Your personal data, which you provide to us when using the various contact forms, will be used to process your specific request to us.

Information on the processing of your contact data in this context can be found here.

Seminar or event registration

Your personal data, which you provide to us when registering for a seminar or an event, will be used to organize and conduct the seminars booked.

Information on the processing of your data regarding seminars can be found here.

Event management (eUNIQUE)

Your personal data, which you provide to us when registering for an event, will be processed exclusively to organize and conduct this event.

Information on the processing of your data regarding events can be found here.

Use of PROFICLOUD

To register in our PROFICLOUD, a freely selectable login name and a valid e-mail address as well as a password is required. This data is applied for using PROFICLOUD.

Our PLCnext community, which you can also use after registration, includes functions such as the possibility to participate in our forum by creating and commenting on posts.

You can delete your user account yourself via the function "remove". When you remove your user account your e-mail-address is being deleted and only the username remains to ensure

traceability in the customer account. Additionally your contributions that you posted in the community will be kept so as not to lose the context of a discussion.

Information on the processing of your personal data within the registration in PROFICLOUD can be found here.

Request for quotation/order processing

Your personal data, which you provide to us within the request for quotation, order processing, sample order, license processing, configuration, etc, will be used to process the relevant business transactions with you.

Information on the processing of your data within the processing of these business transactions can be found here.

Supplier management/Purchase order processing

Your personal data, which you provide to us when registering in the supplier portal or within the processing of purchase orders, will be used to process the relevant business transactions with you.

Information on the processing of your data within the supplier management and the processing of these business transactions can be found here.

Application data

Your personal data, which you provide to us as part of your application and/or registration on the Application Portal, will be collected, processed and stored to communicate with you and only as part and for the purpose of our recruitment process.

You can delete your account on the Application Portal and thus your data by running the "Delete Registry" in the candidate profile under the "Overview" tab.

Alternatively, you can request deletion of your data by sending an e-mail with an appropriate reference to irlconfidential@phoenixcontact.ie or approach your contact person at Phoenix Contact. In compliance with the legal provisions we will then delete your data.

Information on the processing of your personal data within the application process can be found here.

Cookies

Our Internet pages use cookies in several locations. Cookies are small text files that are stored on your computer and are saved by your browser. They are used to make our Internet pages more user-friendly, effective, and secure. As such, they enable the technical implementation of a user session in Phoenix Contact's online catalog. At the same time, these cookies provide information which enables us to optimize our websites in line with user requirements, e.g., direct link to localized websites by entering the www.phoenixcontact.ie address.

Some of the cookies used by us are session cookies. These are automatically deleted once you exit our website. Some cookies are used which are saved for a longer period of time. The maximum storage period of a cookie can be up to one year, for example, when saving your preferred language on our website.

All cookies on our websites contain purely technical information in a pseudonymized or anonymized format, with no personal data.

If you want to prevent cookies from being saved, in your browser settings select "Do not accept cookies". If cookies are not accepted by the browser, the scope of functions of our websites may be severely limited. A number of functions are no longer available. This may also be the case if you visit our website in the so-called "Private Mode" of your browser.

We ourselves do not store any information in the LSO (Local Shared Objects) area of your computer, so we do not use so-called "Flash Cookies". However, other services we may link to, such as YouTube, use this function for own purposes where applicable.

We use the following cookies:

Website/name of cookie	Function and content	Valid until
phoenixcontact.com phoenixcontact.unique.token	Contains anonymously stored shopping carts Contains a 32-character alphanumeric string	1 year
phoenixcontact.com AMWEBJCT!%2F!JSESSIONID	Each time you log in for the first time within a session, the session ID is stored here, which allows convenient use of the shop and other functions of the website Contains a 32-character alphanumeric string	Only for the current session
phoenixcontact.com AMWEBJCT!%2F!selectedLocale	ID of the currently selected language Contains, for example, the value: "{de=de}"	1 year
phoenixcontact.com PD-ID	Is set when registering in our portal and enables the safe and comfortable use Contains a 32-character alphanumeric string	Only for the current session
phoenixcontact.com PD-S-SESSION-ID	Is set when registering in our portal and enables the safe and comfortable use Contains a 32-character alphanumeric string	Only for the current session
qs.phoenixcontact.com CTCNTNM_xxx	Web tracking Contains a 32-character alphanumeric string	90 days

Social Media / Social Networks / External Links

On our website, we do not use any automatically activated plug-ins (eg iFrames) of the social networks. Our buttons for social networks such as Facebook, Twitter, Xing, LinkedIn, YouTube, Instagram and Wordpress are mere links that refer to the respective sites of the provider. If you click on these links, you will be redirected to the pages of the respective social network. The instructions on data protection given there will then be applicable. This also applies to links to other third party websites.

Web analyses

Our website uses the tracking pixel technology of wiredminds GmbH to analyze visitor behavior. Cookies and pixel tags are used for this purpose ("tracking pixel technology"). Pixel tags are small, invisible characters that are contained within a website. Collecting and analyzing the data transmitted enables Phoenix Contact to illustrate the behavior of visitors to the Phoenix Contact websites. The illustration particularly highlights the various areas of interest through use of the respective Phoenix Contact websites and the geographical location of visitors.

The data obtained is processed for Phoenix Contact's use and is not passed on to any third parties outside the Phoenix Contact Group. Similarly, this data is under no circumstances used for other purposes or resold. The data obtained will not be used to determine the personal identity of the website visitor or merged with personal data pertaining to the bearer of the pseudonym unless agreed to separately by the person concerned. If IP addresses were recorded, these are immediately anonymized by means of deleting the last set of numbers following acquisition.

Information on the processing of your personal data within the web analysis can be found here.

If you do not agree in the pseudonymized evaluation of your behavioral data, please click on the link below. Please note that this is done by setting a cookie, in which information is stored, which is preventing the collection of your pseudonymized user data. If you delete your browser cookies or use a different browser on your next visit, you will need to click the link again.

WiredMinds – exclude from website tracking.

Supplementary notes regarding use and circulation of personal data

Phoenix Contact may be forced to disclose your data and corresponding details by order of a judicial or regulatory action. We also reserve the right to use your data to assert a claim or to defend against legal claims. In compliance with applicable law, we reserve the right to save and pass on personal data and any other data in order to investigate, prevent, or take action regarding illegal activities, suspected fraud, and violations of Phoenix Contact's terms and conditions of use.

Secure Internet communication

We make every effort to ensure that your personal data is transmitted and saved utilizing technical and organizational measures, in such a way that it is not accessible to third parties.

As a general rule, the Internet is regarded as an insecure medium. In contrast to a telephone line, for instance, transmission of data on the Internet can be more easily wiretapped, recorded or even modified by unauthorized third parties. To ensure the confidentiality of communications with you, we use an AES 256bit SSL/TLS encryption of our website. The encryption used by Phoenix Contact is regarded as secure, based on the latest technological advancements. Operating systems and browsers from earlier versions also achieve this security level. If necessary, you should update the operating system and the browser on your PC to enable use of this high-grade encryption.

When communicating via e-mail in an unencrypted manner, complete data security cannot be guaranteed, so we recommend using the postal service for confidential information.

Update to this Privacy Policy

If Phoenix Contact launches new services, alters its Internet procedures or if the legal requirements or the Internet and IT security technology is further developed, this will be updated in the data protection statement. We therefore reserve the right to alter or modify this statement as required. The current version will be published here.

Right to obtain information / changing and deleting personal data
Information in accordance with Article 13 or 14 GDPR

Should you have any questions that have not been addressed by this data protection statement or you require more detailed information regarding a specific point, please do not hesitate to contact us.

If you do not agree to your personal data being saved or this data becomes inaccurate, we will ensure, upon your request, that your data is corrected, blocked or deleted under the statutory provisions. Upon request, we will send you a list of all your personal data that we have stored. To do so, please contact:

Phoenix Contact Ireland Ltd
C6 The Exchange, Calmount Park
Ballymount, Dublin 12
Tel. +353 1205 1300
Info@Phoenixcontact.ie

Please appreciate that we require proof of identification to handle any requests regarding your personal data.

Information required by law where your personal data is collected (in accordance with Article 13 or 14 GDPR) can be found above related to the context within this web privacy statement or summarized here.

Right To Lodge A Complaint

Send any complaints to the Data Protection Commission at info@dataprotection.ie