

PRIVACY POLICY

In Australia on December 2001 The Privacy Act (Private Sector) came into force. Phoenix Contact has always respected the information you supply us about you and your organisation.

Phoenix Contact P/L (Australia) does not collect information about any person using our internet site except in very specific areas as indicated below.

We do not collect for or sell or trade your name and details to any third parties.

Phoenix Contact will only record your email address in the event that you send a message by email or if you register a request for information. Your email address will only be used for the purpose for which you have provided it and will not be added to any mailing lists without your consent by way of a specific request in writing. Phoenix Contact will not use or disclose your email address for any other purpose, without your prior written consent.

We do not collect your details when you use our Internet site except where expressly and clearly indicated (our request for information page for example). Although 'cookies' and/or similar technology is built into our system we do not use this technology to collect personal details, however we do keep unidentified statistics on how many visitors read specific pages and details on times and dates of visits and time taken to view pages in order to improve our sites.

Our site contains links to other sites. Phoenix Contact is not responsible for the privacy practices or the content of such websites. Phoenix Contact has no knowledge if cookies or other tracking devices are used on linked websites.

Access to your details: In the event we are holding details about you, you may ask to see the details we hold about you but we require twenty-four hour notice. You will be required to identify yourself with acceptable I.D. and may take away a photocopy or print-out of your information without charge during normal officer hours or we can email you. Interstate or international readers, after suitable identification can receive details by email. We will not send information to generic email addresses like admin@, contact@ etc, you must have a personal email address. Under the Privacy Act we are within our rights to refuse to supply information if it is sought in a vexatious manner or is a matter that may be subject to legal jurisdiction or information that is exchanged or collected during the normal activities of business to business transactions.

If you have any queries regarding privacy please email sales@phoenixcontact.com.au

All our address, personnel and business details can be found on our corporate Internet site www.phoenixcontact.com.au.